## **Computer Know How Series**

Presented by Adam Lacey (*Applications Etc.*) 916-813-7819 General Computer Security – Thursday May 12<sup>th</sup> 2016 @ 2pm

- 1. Know your Computer / Device (Operating System, Anti-Virus/Security Programs, Apps, Terminology)
  - a. Windows System Properties / Apple About this Mac / Mobile Device > Settings > About
  - b. Backups (Backup, Backup, Backup!!!)
    - i. Not connected, Rotating, On vs Off Site
- 2. Networking / Connections
  - a. Routers/Hardware Firewalls
  - b. Wireless (Access Lists [MAC Address], Encryption, Key/Passphrase/Password)
    - i. Private vs Public Hotspots (Home, Hotels, Coffee Shops, etc.)
  - c. Software Firewalls (OS [Operating System] & third party)
- 3. Mobile Platforms and App Stores (Smart Phones and Tablets)
  - a. Apple iOS (iPhone, iPad, iPod Touch) App Store, iTunes
  - b. Google Android Google Play
  - c. Windows Phone Windows Store
- 4. Web Browsers
  - a. Types MS Edge, MS Internet Explorer, Google Chrome, Mozilla Firefox, Apple Safari
  - b. Addons/Extensions/Toolbars (Slow, Security holes)
  - c. Security Certificates/Encryption (HTTP vs HTTPS)
- 5. Email Software
  - a. Attachments / Links
  - b. Configuration (Webmail / Local, POP, IMAP, Authentication and Encryption Security [SSL])
- 6. Password Security & Complexity
  - a. Multiple Password Categories (Email, Financial, Other)
  - b. Simplify complexity with character replacement
  - c. Password Lists and Programs (Filenames, Saving)
    - i. List Structure for ease of use (Account / Service, Username, Password, Notes)
- 7. Authentication Methods (Secure websites and services)
  - a. Two-factor Authentication (Email, Text, RSA key)
  - b. Standard vs Administrative Accounts & Permissions
    - i. UAC (User Account Control) in Windows Vista and newer)
    - ii. Admin Authentication on Apple OS X
- 8. Software Installations
  - a. Don't blindly sign contracts Read EULA (End User License Agreement)
  - b. Don't blindly click / tap next, install, ok, etc
    - i. Read install prompts to avoid excess/infectious software
- 9. Infections (Viruses, Adware, Spyware, Malware, Ransomware)
  - a. How to Protect Yourself (Software, Behavior, Maintenance)
  - b. Cleanup software (Anti-Virus, Spybot, MalwareBytes, Etc.)
  - c. Destruction & Recovery of Ransomware (Encryption, Registry Access Password)
- 10. Online Banking (Including Mobile Apps)
- 11. Purchases (Best Practices) Credit vs Debit (In Person vs Online)
- 12. Cold Calls & 800 Number Site / Popups (Don't Trust Just Anyone with Your Computer)